Lougheed's Limited Operating As:

Sudbury Park Lawn Cremation Service 379 Horobin St. Sudbury, ON P3C-3S6 Telephone: 705-586-2449

Website: https://sudburyparklawncremationservice.com

Email: john.belfry63@gmail.com

Managing Funeral Director: Mr. Geoffrey Lougheed
Funeral Director's License Number 200468
Person in charge of Day-to-Day Operations: John Belfry
A Price List for Sudbury Park Lawn Cremation Service (Effective July 1st, 2023)

Sudbury Park Lawn Services:

*Removal of deceased from place of death (one attendant) If transfer is outside regular business hours (Monday to Friday, 9am - 5pm) Excess mileage (outside of City limits)	\$250.00 \$100.00 \$2.25/km
*Funeral Arrangements	\$350.00
*Sheltering of deceased (up to 72 hours)	\$100.00
Viewing of deceased for identification purposes Basic Preparation of remains (washing, dressing, setting features, no embalming)	\$200.00 \$180.00
Removal of pacemaker or radioactive implant (required for all cremations)	\$100.00
*Securing all required permits	\$100.00
Provision of Proof of Death Documents	\$15.00 Each
*Simple Wooden/Cardboard Cremation Container by Victoriaville	\$300.00
Simple Oversized Wooden/Cardboard Cremation Container by Victoriaville	\$500.00
Additional Services Available:	
Processing Obituary (Includes Sudbury.com Website) Composing Obituary Administration Fee for Trust	\$50.00 \$50.00 \$100.00

-- Please see GLOSSARY on the following pages for definitions--

\$100.00

Expenditures (Paid on Your Behalf) (Taxes included)

*BAO Consumer Protection Fee	\$30.00
*Municipal Registration Fee	\$40.00
*Coroner Fee	\$84.75
*Cremation Fee	\$765.00

Aftercare Assistance (Unlimited Proof of Death Documents, CPP & Cancellation forms)

The minimum service charges are * they are required services to facilitate the disposition of a deceased person by cremation. All other service charges would be optioned as needed.

URN SELECTION- A special container chosen by the family for the storage of cremated remains.

GRAVURE CRAFT URNS AND LOCKETS (https://www.gravurecraft.com):

MOTHER OF PEARL-UR 1734- BRASS WITH ENAMEL FINISH, 7" D X 10.5" H	\$ 295.00
DUCHY WITH PEWTER FINISH- UR19021- INFINITY PEWTER, 10.5" H	\$ 295.00
DIAMOND BRASS URN- UR 19068- GRAY FINISH, 10.5" H	\$ 295.00
EMBASSY BRASS URN- UR 1731- BRASS FINISH, 10.H" H X 7" D MIN 200 CU/IN	\$ 250.00
ARTESIAN BRASS URN- UR 1661- BRASS FINISH, 10.5" H X 6.87" D	\$ 250.00
PET PAW PRINT- URJ 1030- STAINLESS STEEL PENDANT, 27MM X 21MM, INCLUDES CHAIN	\$ 120.00
BEVELED CROSS- URJ 1040- STAINLESS STEEL PENDANT, 38MM X 22MM, INCLUDES CHAIN	\$ 120.00
BONE- URJ 1150- STAINLESS STEEL PENDANT, 25MM X 23MM, INCLUDES CHAIN	\$ 120.00
MAPLE LEAF- URJ 1230- STAINLESS STEEL PENDANT, 28MM X 20MM, INCLUDES CHAIN	\$ 120.00
MOTORCYCLE- URJ 1510- STAINLESS STEEL PENDANT, 30MM X 17MM, INCLUDES CHAIN	\$ 120.00

Taxes:

All **SUDBURY PARK LAWN SERVICES AND SUPPLIES** are subject to the 13% HST above the listed price. All expenditures listed on this contract include tax.

Glossary:

*Transfer from Place of Death

Includes all fees necessary for the professional transportation of the deceased. Includes but is not limited to all professional staffing, use of specialized vehicle, specialized equipment, transportation and cleaning. Please note an additional **100\$** applies to transfers made outside of Monday to Friday from 9AM to 5PM. This fee applies to any transfer that is over 125 kilometers outside of Greater Sudbury. A rate of \$2.25 per kilometer one way will be charged.

*Funeral Arrangements

Covers the cost of a licensed director to provide professional guidance and facilitate a proper plan for the family's wishes. May include but not limited to personal supervision, coordinating activities, rites and ceremonies.

*Facilities for Sheltering Remains

A room not available to the public set aside in the funeral home where your loved one is kept until paperwork is complete or period before visitation. This fee includes 72 hours of sheltering but may be increased

Basic Preparation

This fee may be beneficial when someone may wish the deceased to be viewed or at the wish of the purchaser. This may include, washing, setting features, and/or dressing the deceased, but does not include the embalming of the deceased. This must be done by a licensed funeral director.

Viewing of deceased for identification purposes

Includes the use of the room and staff for one hour for the purpose of identification only.

*Removal of Pacemaker or Radioactive Implant

Removal of a pacemaker from the deceased prior to the cremation. This must be done by a licensed funeral director and all pacemakers must be removed prior to cremation.

*Securing All Required Permits

This fee applies to all necessary permits required for cremation or burial. These may include, medical certificate of death, coroners warrant, burial permit, coroners' certificate of cremation from necessary professionals.

Provision of Proof of Death Documents

This fee is for original Death Certificate needed for estate purposes.

Simple Wooden/Cardboard Cremation Container by Victoriaville

This is the container necessary for cremation to take place. You are placed in this container so cremation can take place. The size is 24" by 80". Consists of a wood base with a cardboard lid. No Interior.

Simple Oversized Wooden/Cardboard Cremation Container by Victoriaville

This is the container necessary for cremation to take place. You are placed in this container so cremation can take place. Size: The Size is 31.5" by 86". Consists of a wood base with a cardboard lid. No Interior.

Processing Obituary

Includes electronic transmission of photo(s) and obituary to selected newspapers(s) and/or Funeral websites.

Composing Obituary

Includes composition, editing, proofing, scanning and electronic transmission of photo(s) to selected newspapers(s).

Administrative Fee for Trust

A one-time fee that applies to anyone making prepaid funeral arrangements. This fee applies to the administration, distribution, and maintenance of all pre-paid funds.

Aftercare Assistance (Unlimited Proof of Death Documents, CPP & Cancellation forms)

This service includes unlimited proof of death documents as well as the assistance and mailing of all CPP death and survivor's benefits. As well as the cancellation and mailing of driver's license, health card and passport.

Required Disbursements:

*Municipal Registration Fee: \$40.00 (Tax Included)

The City of Greater Sudbury charges this fee to register every death within the city.

*BAO Consumer Protection Fee: \$30.00 (Tax Included)

The fee is charged by the Bereavement Authority of Ontario (BAO) in order to provide its services of information on your options in bereavement services and to regulate the profession making sure the law is consistently followed. Please read the BAO's free Consumer Information Guide on its website or in print. The BAO's regulatory work includes responding to public complaints, inspecting and providing guidance to bereavement businesses and professionals, which it licenses across Ontario to better serve you – the public. The BAO is wholly funded by licensee fees (not tax dollars). Please visit https://thebao.ca for more information.

1. Disclosures:

Please be aware as a purchaser or representative of a purchaser, you will receive the following:

i) The Consumer Information Guide also available from the Registrar of the Bereavement Authority of Ontario in hard copy

OR an electronic version by email OR through electronic version at:

https://thebao.ca/for-consumers/consumer-information-guide/

100 Sheppard Ave E Suite 505, North York, ON M2N 6N5 (647) 483-2645

ii) a copy of the price list in hard copy or through electronic version at: https://sudburyparklawncremationservice.com/Price_List_1681112.html

iii) an explanation of cancellation rights and refund entitlement.

2. Cancellation:

The Purchaser of any type of Licensed Supplies or Services may cancel the contract at any time within thirty (30) days.

Cancellation during this time period provides for a complete refund for services not rendered.

If the purchaser wishes to cancel the contract (**PRE-NEED ONLY**) after the thirty (30) days cooling off, they will be entitled to all monies paid as well as any income earned on the money. The provider has the right to charge an administration fee of ten percent (10%) or three hundred and fifty dollars (\$350.00) whichever is the lesser. The Provider may retain the value of the services and/or supplies that have been delivered.

The following individuals may cancel this contract and receive the refund before the services are delivered.

- 1. Before the death of the recipient, the purchaser or a person designated in this contract by the purchaser may cancel this contract at any time and receive the refund.
- 2. Before the death of the recipient, but after the death of the purchaser, the recipient or the recipient's personal representative or a person designated in this contract by the purchaser may cancel this contract at any time, and the recipient is entitled to receive the refund.
- 3. After the death of the recipient, the recipient's personal representative or a person designated in this contract by the purchaser may cancel this contract at any time prior to it being fully performed, and the recipient is entitled to receive the refund.

3. Payment Terms:

Unless otherwise specified, payment is due in full upon the purchaser signing this contract. Payment may be made by Cash, Cheque, Debit, Visa, MasterCard, Electronic Email Transfer or may be provided by ODSP or Public Trustee.

4. Warranties:

The Provider warrants that it will provide the services agreed to in this contract to the best of its abilities. The warranties granted in connection with the supplies provided as part of this contract are the express written warranties, if any, extended by the manufacturer of such supplies and as required by Ontario Consumer Protection legislation.

5. Substitutions:

The Provider will make reasonable efforts to obtain and provide the services and supplies agreed to in this contract. If the Provider and person entitled to cancel this contract agree, the provider may substitute a supply or service which will be of comparable quality and value, and similar in style, design and construction to the supply or service that is unavailable. The substitution will be made at no increase in price. If the Provider is unable to obtain and provide a supply or service, the provider will provide a refund of the sum of the initial amount paid for the supply or service. This contract may be cancelled in accordance with the terms of cancellation.

<u>6. Disbursements/ Third Party Suppliers</u>

The Purchaser acknowledges and agrees that the Provider will be acting on behalf of, and only as an agent for the Purchaser in obtaining the disbursements from a third-party supplier. The Purchaser acknowledges that unless other arrangements are made with the Provider, the Purchaser will be liable to pay the supplier directly for the supplies or services and agrees to save the Provider from any claim in the third-party supplier for payment.

7. Possession of Cremated Human Remains:

By initialing, the Purchaser authorizes the Provider to take possession of the cremated remains of the recipient. The Provider will retain the cremated remains for one year from the date of cremation. If the cremated remains are not claimed within one year the purchaser agrees to make the Transfer Service an agent and allows the Transfer Service to scatter the ashes at their discretion. As provided in the act the purchaser may be required to provide \$350.00 on deposit if the ashes are not claimed.

8. Transfer Service Privacy Policy:

In acknowledgement of the PIPEDA Act, I have checked the Privacy waiver box to give the transfer service full access to myself for any and all information necessary in the funeral or auxiliary information, which the transfer service believes, would be to my benefit. Further I give permission to the transfer service to share any information with other organizations that it deems beneficial to me.

9. Store/Customize Supplies

In accordance with FBCSA requirements all urns will be found on our pricelist.

Pre-Paid Funerals

10. Fulfilling this contract and Guarantee re. Services and Supplies provided by Operator:

At the time the services and supplies are provided, the price of the supplies and services to be provided under this contract will be calculated based on the price list in effect at that time and applicable taxes will be added. If this contract has been paid in full in accordance with the payment terms, the payment(s) received for services and supplies plus the income earned thereon will be applied to the cost of the services, supplies and applicable taxes. If the payment(s) and income earned are less than the cost of the services, supplies and any applicable taxes included in this contract, no further payment for the services and supplies will be required. Increases to taxes imposed by the Federal, Provincial or Municipal Governments now or in the future may be owing in addition to the payment and income earned.

11. Excess Funds:

If the payment(s) for services and supplies and income earned are more than the cost of the services, supplies and applicable taxes, the excess amount will be paid to the person entitled under this contract to receive the payment or applied with the permission of the deceased's representative to any additional services, supplies and third-party expenses set out in a new contract to be executed at the time of the final arrangements. If the payment(s) for third-party services and supplies and income earned are more than the actual cost of same at the time they are provided, the excess amount will be paid to the person entitled under this contract to receive the payment.

12. Investment (Individual):

Within 35 days, the payment(s) to the Provider, less the permitted amount defined below, will be deposited with Desjardins Group and held in an individual term deposit for the purchaser until the services and supplies are provided or this contract is cancelled, and a refund is issued in accordance with the terms of this contract.

13. Permitted Amount:

On or after the 31st day after the day on which this contract was made, the Provider may retain 10% of the contract price (or amount paid, whichever is lower) up to a total maximum of \$350. This amount need not be invested in trust and if retained, is a credit against any amount the operator may retain if this contract is cancelled.

14. Value of Trust Once Per Year:

Once in a year, if the purchaser requests, the Provider will provide information on the current value of the individual trust account(s) as of the end of the month before the request, the name of the depositary where the funds are held, and the type of investment(s) held as of that day.

Additional information is available upon request.

Proudly Affiliated with the Following Providers:

Sudbury Park Lawn Cremation Service is proud to be affiliated with Lougheed's Limited and the following service providers.

Lougheed Funeral Home 252 Regent St, Sudbury, On P3C 4C8

Lougheed Funeral Home, Hanmer/Capreol Chapel 4605 Michelle Drive, Hanmer, On P3P 1L6

Jackson & Barnard Funeral Home 233 Larch St. Sudbury, ON P3B-1M2